

Crain's: Patients Sue Anthem Over 'Deceptive' Mental Health Coverage

In "Patients Sue Anthem Over 'Deceptive' Mental Health Coverage" (Crain's New York, October 23, 2024), Crain's New York discusses the [class action lawsuit](#) filed by Pollock Cohen LLP partner Steve Cohen and co-counsel Walden Macht Haran & Williams LLP partner Jake Gardener against Anthem Blue Cross Blue Shield of New York regarding the issue of inaccurate health care provider directories and their impact on patients' access to mental health care.

The article notes that Anthem's "ghost" providers are not only "inaccurate, incomplete, deceptive and misleading," but leave patients on the hook to pay for care. This case highlights the issue of patients enrolled in Anthem health plans who have had treatments delayed and experience expensive mental health treatments, with some patients spending thousands on out-of-network care because of outdated provider directories.

To read the full article, click on the link below (a subscription may be required).

[Patients Sue Anthem Over 'Deceptive' Mental Health Coverage | Crain's New York Business](#)